ASIAKASTIETO GROUP PLC

# INTERIM REPORT

1.1.-31.3.2019

CEO Jukka Ruuska 10 May 2019

Intelligent decisions. Bigger dreams.



### Content



- → Asiakastieto Group in brief
  - Nordic company with strong local brands
  - Business areas and Functional units
  - Strategy 2019
- → Highlights of Q1 / 2019
  - Integration progress
  - Business development
  - Acquisition of Solidinfo.se
  - Sustainability as a business opportunity
- → Key ratios Q1 / 2019







We provide services based on analyzed and enriched data so that companies, individuals and societies can make intelligent decisions. Intelligent decisions allow our customers to grow.

**Asiakastieto Group** 

2018

Asiakastieto Group and UC AB have joined forces.

Operations continues under strong company brands, Asiakastieto in Finland and UC in Sweden.



LISTED ON NASDAQ HELSINKI

NUMBER OF EMPLOYEES 31.12.2018

164 FINLAND

283 SWEDEN





Intelligent Decisions. Bigger Dreams.

MARKET CAPITALISATION

31.12.2018

589,3 MEUR



asiakastieto

Since 1905

Partners in Nordic region and in Europe

Almost **70 000** customers within banking, finance, retail, public sector and small companies

Since 1977

Around 400 000

consumer customers

## In the front within digitalization and data innovation





### Key figures pro forma Q1 / 2019



Net Sales

34,5

Increase in Net Sales at comparable FX

7,7

Net Debt to Adjusted EBITDA

3,0

Number of Personnel 31.3.2019

452

Adjusted EBITDA

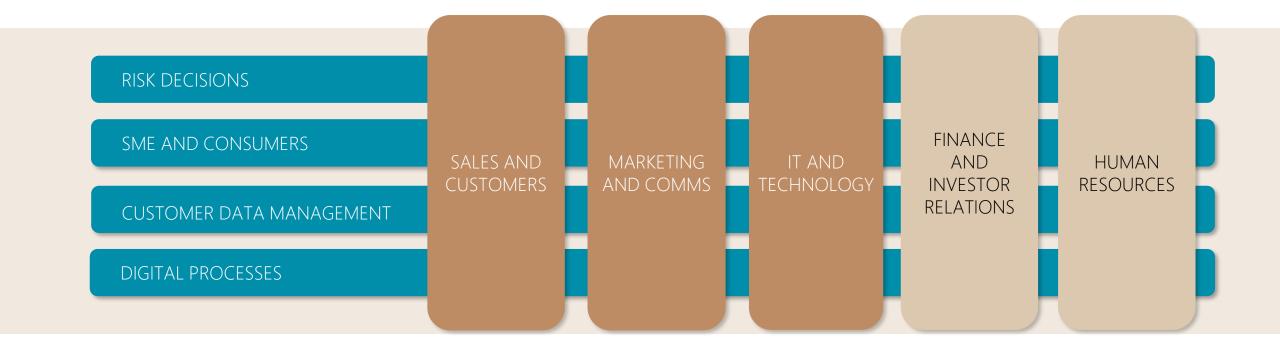
11,7

Adjusted EBITDA Margin

34,0

# Business areas and Functional units





Asiakastieto Group Oyj

Part of Asiakastieto Group Plc

### **Business** areas



### Sales and marketing professionals can improve the efficiency of their work and boost customer management by our

- Target group tools for surveying potential customers
- Register updates and maintenance
- Target group extractions
- GDPR Service (outsourcing of customer registers)
- Consumer behaviour analytics and forecasting models



**Digital Processes** 

%



- Real estate and apartment information
- Information about buildings and their valuation
- Solutions that help customers to automate their collateral management processes.
- For compliance purposes; for example to identify companies' beneficial owners and politically exposed persons.

#### SME and Consumers 21,7%

#### Services for small and micro companies

- Easy to use applications and user interfaces for the evaluation of risks and sales potential
- Acquisition of other relevant information on customers and business partners and proof of own creditworthiness.

#### Services for consumers

 Help consumers to understand and better manage their finances, while simultaneously protecting them from identity theft and fraud.



**65,5%** Risk Decisions General risk management Credit risk management

- Financial management
- Decision making
- Fraud and credit loss prevention
- Gaining knowledge of and identifying customers

- (

Asiakastieto Group Oyj

### Strategic themes 2019



Customer first

Engaged and competent personnel

Business development

Financial growth



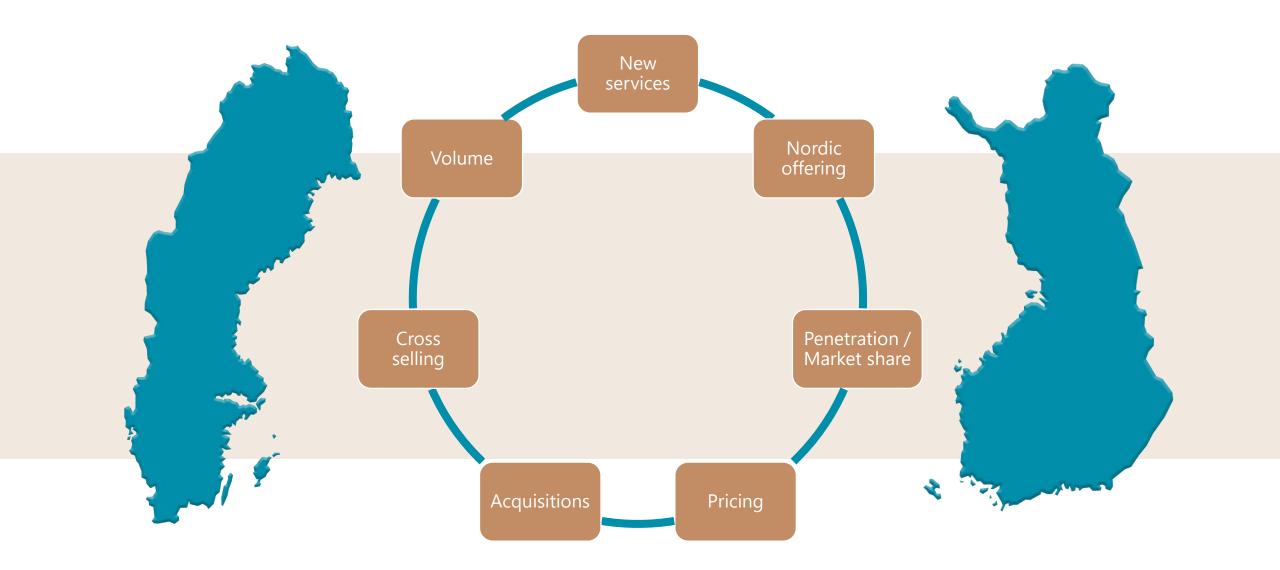






### **Growth formula**





### Long term financial targets





#### Growth

Achieve 5-10 percent average growth in Net sales.

#### **Profitability**

Achieve a rate of EBITDA growth that exceeds the percentage growth of Net sales.

#### **Balance sheet structure**

Maintain net debt to EBITDA of less than 3x while continuing to maintain an efficient capital structure.

Asiakastieto Group Oyj

Part of Asiakastieto Group Plc

#### Future outlook





**Net sales:** Asiakastieto Group expects its net sales growth in 2019 to be in the middle of the range of its long-term target (5–10 %) or slightly below it compared to the previous year's pro forma net sales.

EBITDA: Asiakastieto Group expects its adjusted EBITDA, excluding the effect of IFRS 16 transition, to grow in 2019 at a percentage rate that exceeds the rate of net sales growth compared to the previous year's pro forma adjusted EBITDA.

Capital expenditure: Asiakastieto Group expects its capitalised product development and software expenses in 2019 to exceed the previous year's level on a pro forma basis.

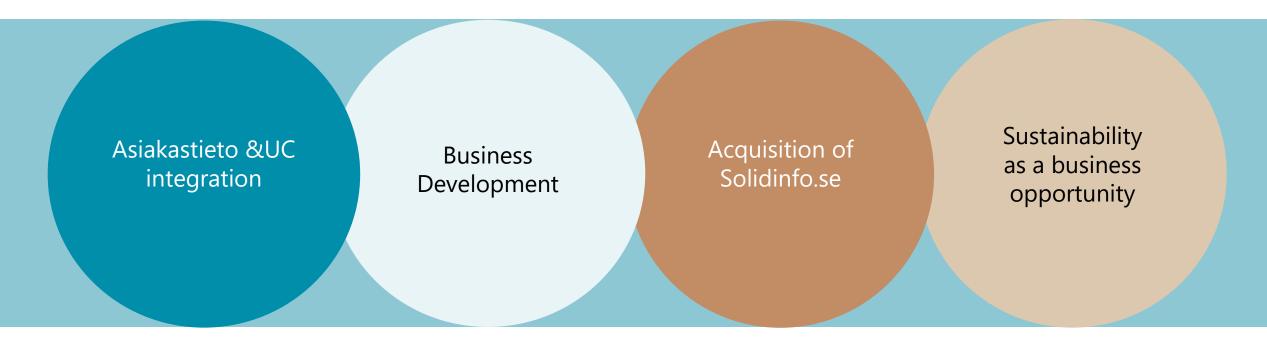
Asiakastieto Group Oyj

Part of Asiakastieto Group Plc



### Highlights of Q1 / 2019





- Integration proceeds as planned
- Continued development of new services
- EXAMPLES:
  - Income Intelligence
  - Housing transaction services
- Free company information services:
  - LOI signed on 12 February 2019
  - Transaction closed on 8 March 2019
- Acting in a responsible and sustainable manner as a company
- Helping our customers to act responsibly and sustainably by launching services that support corporate responsibility



# Integration progressing as planned



- → We were able to realize cost synergies as planned already during H2/2018.
- → Cross sales and new services are in planning phase in all Business Areas.
- → Synergy benefits of EUR 17 million (run rate 2021):
  We are proceeding according to plan.



# Business development



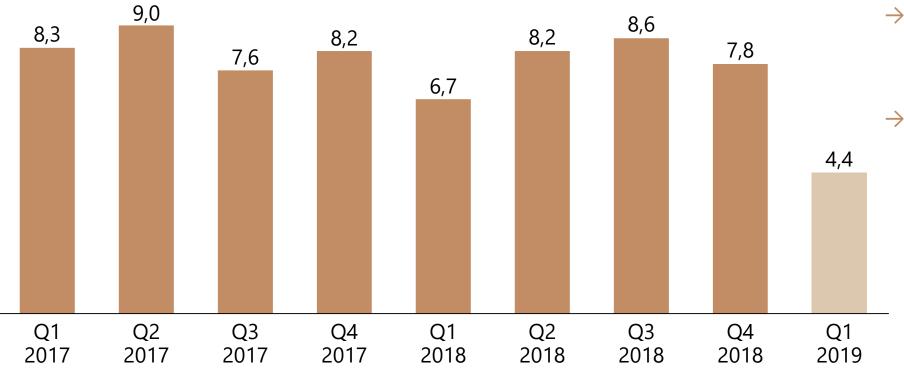
# New services share of net sales pro forma



#### **COMMENTS**

- → Share of new services was 4,4 %.
- Three new services launched during the first quarter.
  - Attributable to our integration projects and the retargeting of our development portfolio at Nordic projects, the Net sales contribution of new services remained below our long-term target level in the first quarter.





### Housing related services



FINLAND	SWEDEN
<ul> <li>Real Estate Information Services</li> <li>For banks, brokers and other users since 2010</li> <li>Services based on Real Estate Register data</li> </ul>	<ul> <li>Real Estate Information Services</li> <li>To be evaluated in 2019 if or what type of services could be created based on Lantmäteriet's data</li> </ul>
<ul> <li>Apartment Information Services</li> <li>Digital apartment information services based on the data from housing company management systems (Q2/2019)</li> <li>Digital Apartment Register (osakehuoneistorekisteri) reports (Q4/2019)</li> </ul>	<ul> <li>Apartment Information Services</li> <li>Financial information of housing companies (BRF =         Bostadsrättsförening) available on Bostadsvärdering</li> <li>Digital Ownership Register does not exist in Sweden</li> </ul>
<ul><li>Housing Valuation Services (Starting Q2/2019)</li><li>For Banks</li></ul>	<ul><li>Housing Valuation Services (Bostadsvärdering since 2013)</li><li>For Banks, Brokers and others</li></ul>
<ul> <li>Housing Transaction Services</li> <li>Digital real estate trade service</li> <li>Housing transaction service (Tambur type service, H2/2019)</li> </ul>	<ul> <li>Housing Transaction Services</li> <li>Tambur (Housing transaction service) since Q2/2018 for Banks and Brokers</li> </ul>
<ul> <li>Collateral management</li> <li>Property document drafting service (e.g. Mortgage applications)</li> <li>Apartment document drafting service (Q1/2020)</li> <li>Valuation for housing collateral</li> </ul>	<ul><li>Collateral management</li><li>Valuation for housing collateral</li></ul>

Asiakastieto Group Oyj

## Housing related services for banks and brokers



Customer processes



Asiakastieto Group's services for customer process

#### Housing Valuation

FI Housing valuation (Q2/2019)

SE Bostadsvärdering

#### Housing Transaction Services

FI Digital real estate trade
FI Housing transaction
service (Q4/ 2019)
SE Tambur

#### Real Estate Information

FI Real estate information services

#### **Apartment Information**

FI Digital apartment register data (Q4/2019)

Digital apartment

Digital apartment information services (Q2/2019)

#### Collateral Management

FI Property document service

FI Apartment document service (Q1/2020)

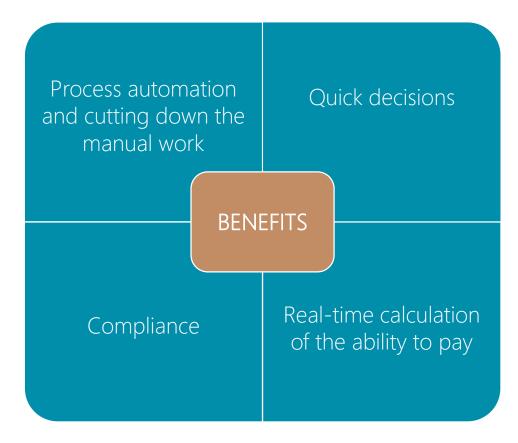
### Income Intelligence



**Income Intelligence** is an API service that enables the digital management of a pay slip document within a client's online process, e.g. a loan application form or other webservice.

The pay slip is read in real-time by using optical reading and text analytics methods. The necessary data is returned in a structural format into the system of the client.

The service is built together with Asiakastieto's pilot clients. The solution's concept is scalable for other document processing needs.





### Solidinfo.se



- → A website with more than 100 000 weekly unique visitors
- Similar free company information as allabolag.se service in Sweden and asiakastieto.fi/yritykset service in Finland
- Strengthen our position in the freemium corporate data segment
- → Increase our digital accessibility
- → Advance our market position in SME segment
  - LOI signed on 12 February 2019
  - Transaction closed on 8 March 2019



Sustainability as a business opportunity



# Acting in a responsible and sustainable manner



#### **DIRECT IMPACT**

- → Customer
- → Personnel
- → Shareholders
- Security and privacy
- → Laws and regulation

#### SOCIETAL IMPACT

- → Environment
- → Community





### INDIRECT SOCIETAL IMPACT

→ Enabling our customer to act in responsible and sustainable manner, for example:

ESGreport Positive data



### Overview of Q1 / 2019



EUR million (unless stated otherwise)	Q1 / 2019	Q1 / 2018	FY 2018
Net Sales	34,5	15,1	98,1
Growth (year-on-year)	128,8 %	8,9 %	74,6 %
Adjusted EBITDA	11,7	6,4	36,1
Adjusted EBITDA margin	34,0 %	42,6%	36,8 %
Adjusted EBIT	9,8	5,6	32,0
Adjusted EBIT margin	28,5 %	37,2 %	32,7 %
New products and services (% of Net Sales)	4,4 %	9,6 %	8,8 %
EBITDA	11,3	5,1	26,7
EBIT	6,7	4,2	16,7

#### **COMMENTS**

→ Q1/2019 was the third quarter with UC AB results consolidated to Asiakastieto Group.

Asiakastieto Group Oyj

Part of Asiakastieto Group Plc

### Overview of Q1 / 2019 pro forma



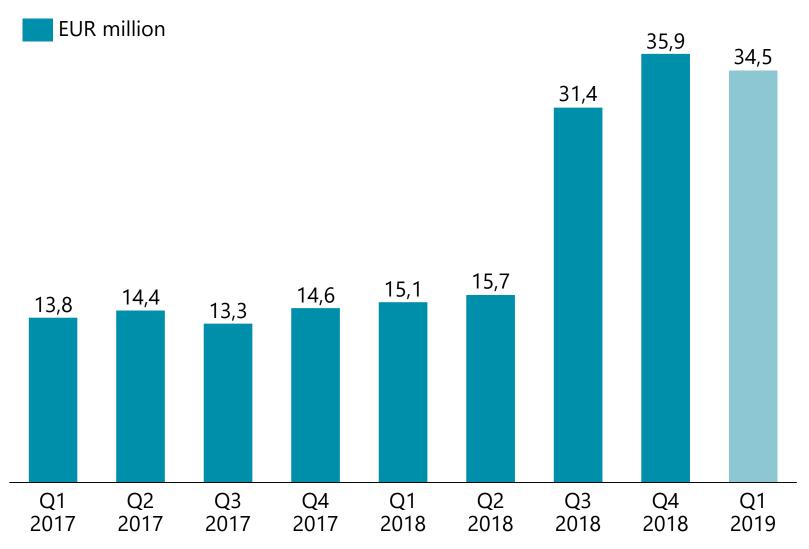
EUR million (unless stated otherwise)	Q1 / 2019	Q1 / 2018	FY 2018
Net Sales	34,5	32,8	134,3
Growth (year-on-year)	5,2 %	n/a	3,6 %
Adjusted EBITDA	11,7	9,3	42,1
Adjusted EBITDA margin	34,0 %	28,2 %	31,3 %
Adjusted EBIT	9,8	8,3	37,7
Adjusted EBIT margin	28,5 %	25,3 %	28,1 %
New products and services (% of Net Sales)	4,4 %	6,7 %	7,8 %
EBITDA	11,3	8,2	34,8
EBIT	6,7	4,5	19,2

#### **COMMENTS**

- Net sales growth was +5,2 % at reported FX rates and +7,7 % at comparable FX rates.
- → Adjusted EBITDA excluding IFRS 16 increased by +20,8 % (+22,4 % at comparable FX rates).
- Adjusted EBITDA margin impacted by good development in net sales, lower than planned personnel expenses and impact of the synergy actions.

### Quarterly net sales





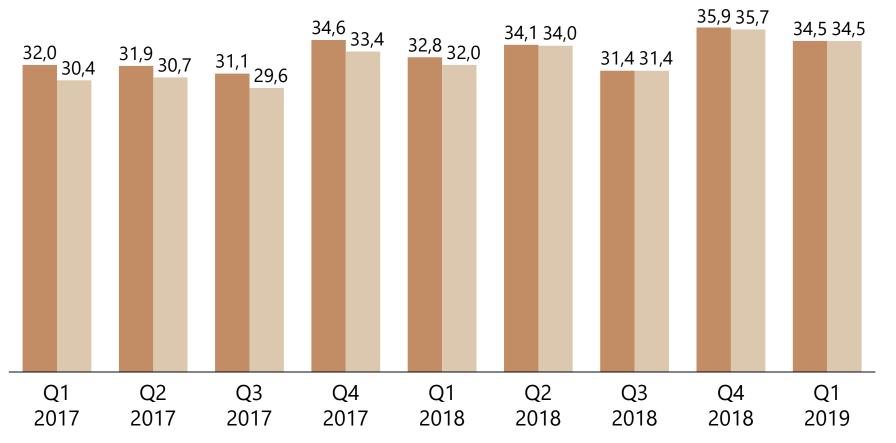
#### **COMMENTS**

→ Q3-Q4/2018 and Q1/2019 with UC AB results consolidated to Asiakastieto Group.

### Quarterly net sales pro forma



- Net sales at reported FX, EUR million
- Net sales at constant FX, EUR million

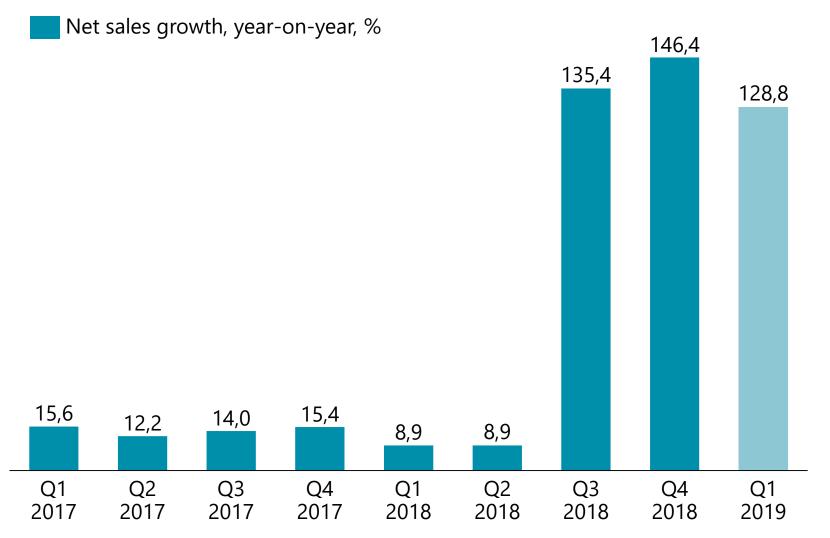


#### **COMMENTS**

→ Net sales growth Q1/2019 was +5,2 % at reported FX rates and +7,7 % at comparable FX rates.

### Net sales growth





#### **COMMENTS**

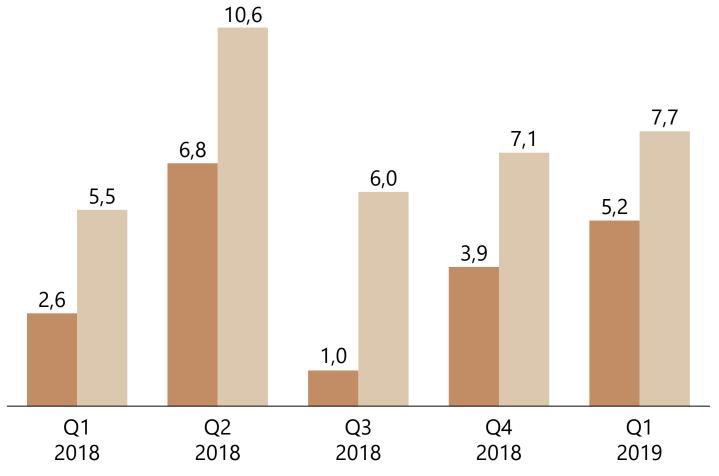
→ Q3-Q4/2018 and Q1/2019 with UC AB results consolidated to Asiakastieto Group.

### Net sales growth pro forma





- Net sales growth at reported FX, year-on-year, %
- Net sales growth at constant FX, year-on-year, %



#### COMMENTS

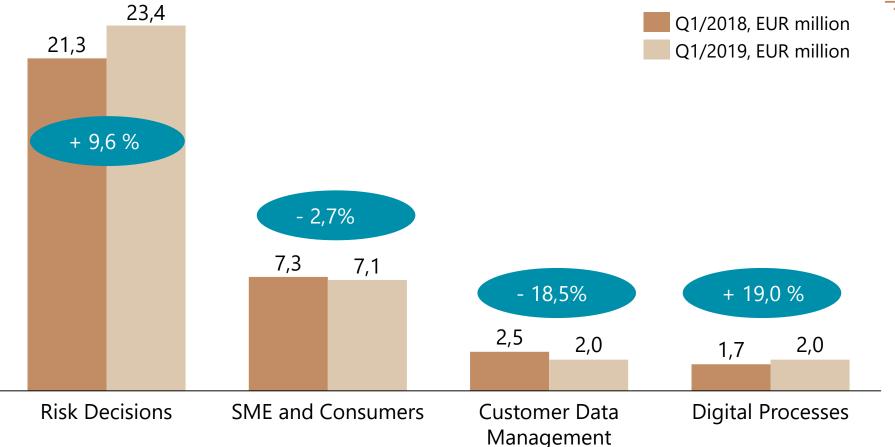
- FX comparable growth rate 7,7 %.
- Growth driven by Risk Decisions consumer risk management solutions as well as new services.

# Revenue by product area pro forma



#### **COMMENTS**

 Reported Net sales growth negatively impacted by FX rate changes.

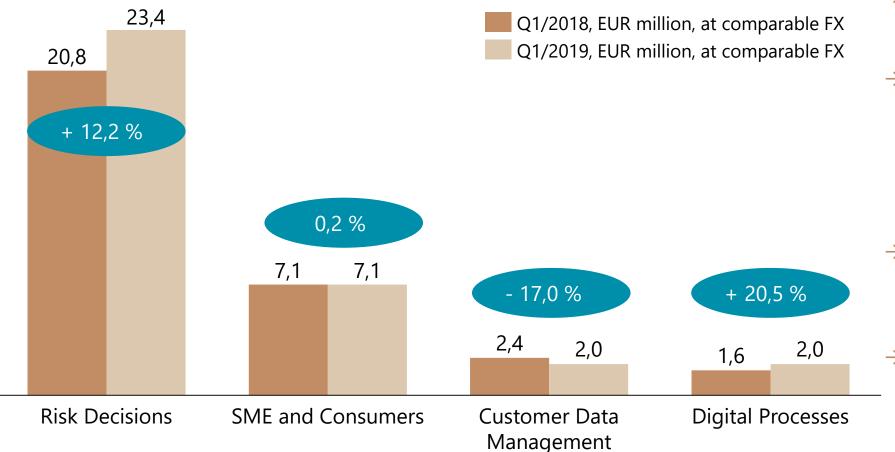


# Revenue by product area pro forma



#### **COMMENTS**

- Risk Decisions growth driven by consumer risk management solutions.
- → SME and Consumers developing well within online consumer services in Sweden and SME offering in Finland, but weaker than expected in consumer services Finland and allabolag.se.
- Customer Data Management negative growth is impacted by the discontinuation product offering (B2C Sweden).
- Digital Processes growth driven by the launch of Tambur (in Q2/18) as well as growth in the demand of real estate services in Finland.



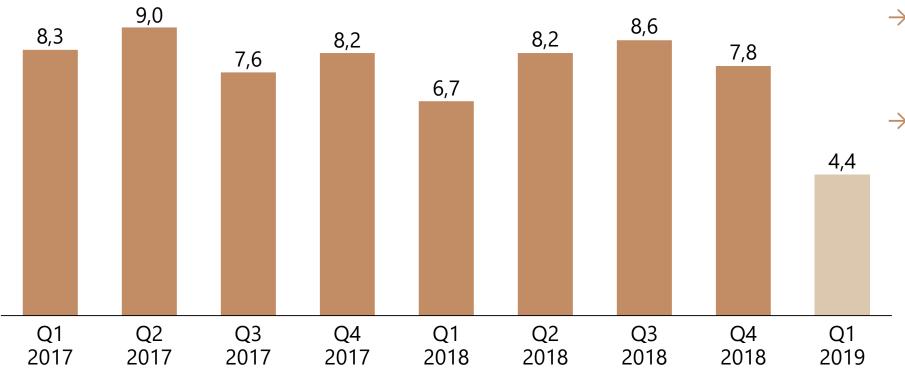
# New services share of net sales pro forma



#### **COMMENTS**

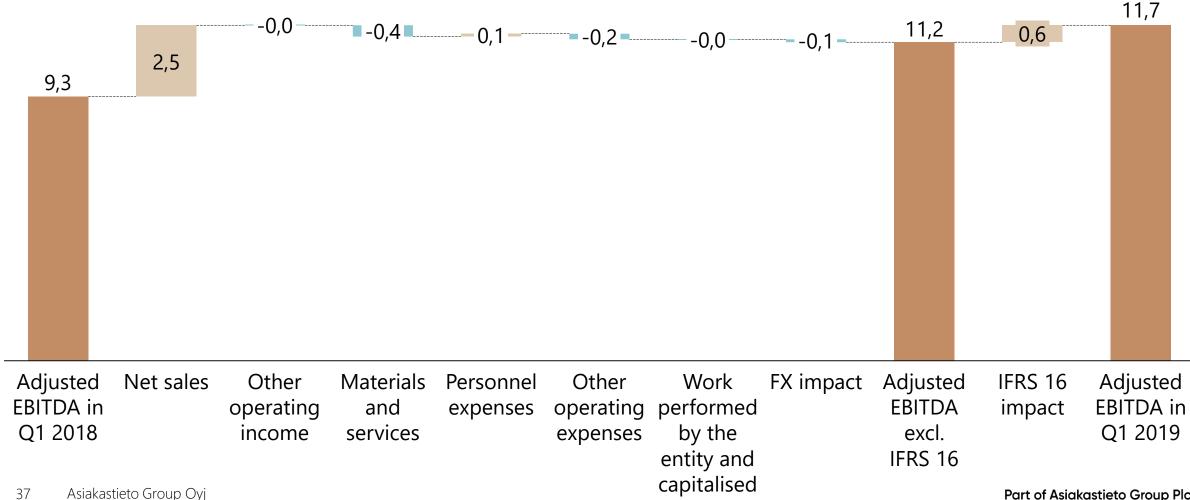
- → Share of new services was 4,4 %.
- Three new services launched during the first quarter.
  - Attributable to our integration projects and the retargeting of our development portfolio at Nordic projects, the Net sales contribution of new services remained below our long-term target level in the first quarter.





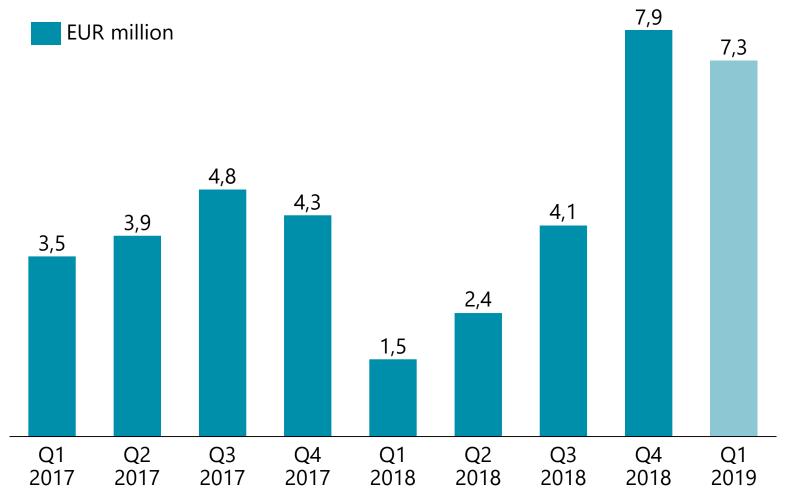
### Adjusted EBITDA increased 20,8 % pro forma (excl. IFRS 16 impact)





### Free cash flow





#### **COMMENTS**

Non-recurring redundancy-related payments arising from operational restructuring impacted the free cash flow by EUR -0,6 million.

### **Key indicators**

EUR million (unless stated otherwise)	Q1 / 2019	Q1 / 2018	FY 2018
Net debt	140,9	49,6	137,0
Net debt / adjusted EBITDA	3,0	1,9	pro forma 3,3
Gearing, %	47,1	70,3	42,6
Equity ratio, %	54,0	43,1	59,6
Free cash flow	7,3	1,5	15,9
Cash conversion, %	64,4	29,5	59,6
Gross investments	2,6	1,5	5,6



#### **COMMENTS**

- Cash position of EUR 39,6 million.
- Net debt / adjusted EBITDA at 3,0x.
- → Free cash flow containing EUR -0,6 million (EUR 0,0 million) impact from items affecting comparability mainly related to redundancy related payments arising from operational restructuring.
- Gross investments EUR
   2,6 million (EUR 1,5 million).

### **Guidance 2019**



Guidance <sup>1</sup>	
Net sales	Asiakastieto Group expects its Net sales growth in 2019 to be in the middle of the range of its long-term target (5–10 %) or slightly below it compared to the previous year's pro forma Net sales.
EBITDA	Asiakastieto Group expects its adjusted EBITDA, excluding the effect of IFRS 16 transition, to grow in 2019 at a percentage rate that exceeds the rate of net sales growth compared to the previous year's pro forma adjusted EBITDA.
Capital expenditure	Asiakastieto Group expects its capitalised product development and software expenses in 2019 to exceed the previous year's level on a pro forma basis.
Dividend policy <sup>2</sup>	
Dividends	The Company's dividend policy is to distribute as dividends at least 70 per cent of the Company's net profit, whilst, taking into consideration the business development and investment needs of the Group. Any dividends to be paid in future years, their amount and the time of payment will depend on Asiakastieto Group's future earnings, financial condition, cash flows, investment needs, solvency and other factors.

Note: (1) This forward-looking statement is not a guarantee of future performance; (2) Subject to the business development and investment needs of the Company. Any dividends to be paid in future years, their amount and the time of payment will depend on Asiakastieto's future earnings, financial condition, cash flows, investment needs, solvency and other factors.



### Q1 / 2019 Income statement



EUR million	Q1 / 2019	Q1 / 2018	FY 2018
Net sales	34,5	15,1	98,1
Other operating income	0,0	0,0	0,1
Materials and services	-5,6	-3,2	-18,3
Personnel expenses	-9,8	-3,5	-26,8
Other operating expenses	-8,3	-3,8	-28,1
Work performed by the entity and capitalised	0,6	0,4	1,6
Depreciation and amortisation	-4,7	-0,9	-10,0
Operating profit	6,7	4,2	16,7
Finance income and expenses	-0,8	-0,3	-2,2
Result before income tax	5,8	3,9	14,5
Income tax expense	-1,0	-0,8	-3,6
Result for the period	4,8	3,1	10,9
Earnings per share attributable to the owners of the parent during the period:			
Basic earnings per share (EUR)	0,20	0,21	0,56
Diluted earnings per share (EUR)	0,20	0,20	0,56

### Income statement pro forma



EUR million	Q1 / 2019	Q1 / 2018	FY 2018
Net sales	34,5	32,8	134,3
Other operating income	0,0	0,1	0,1
Materials and services	-5,6	-5,3	-22,8
Personnel expenses	-9,8	-10,1	-40,7
Other operating expenses	-8,3	-9,9	-38,2
Work performed by the entity and capitalised	1,0	0,6	2,0
Depreciation and amortisation	-4,7	-3,7	-15,5
Operating profit	6,7	4,5	19,2
Finance income and expenses	-0,8	-0,7	-3,1
Result before income tax	5,8	3,7	16,2
Income tax expense	-1,0	-0,6	-3,3
Result for the period	4,8	3,2	12,9
Earnings per share attributable to the owners of the parent during the period:			
Basic earnings per share (EUR)	0,20	0,13	0,54
Diluted earnings per share (EUR)	0,20	0,13	0,54
Comparable earnings per share (EUR)	0,29	0,22	0,90

### Q1 / 2019 Cash flow



EUR million	Q1 / 2019	Q1 / 2018	FY 2018
Cash flows from operating activities			
Net cash from operating activities	9,9	2,8	19,6
Cash flows from investing activities			
Net cash used in investing activities	-2,4	-1,5	-90,8
Cash flows from financing activities			
Net cash used in financing activities	-0,6	-	85,2
Cash and cash equivalents at beginning of the period	33,2	19,0	19,0
Cash and cash equivalents at end of the period	39,6	20,2	33,2

Asiakastieto Group Oyj



#### Further information:

Antti Kauppila CFO +358 44 066 3925 antti.kauppila@asiakastieto.fi

Pia Katila Investor Relations +358 50 347 0473 pia.katila@asiakastieto.fi

